



P I O N E E R  
H U M A N S E R V I C E S  
A C H A N C E F O R C H A N G E

It Takes a Village to Create a Village:  
Multi-Lens Collaboration in Justice-Involved Behavioral Health  
June 2026

# Pioneer Human Services

## VISION

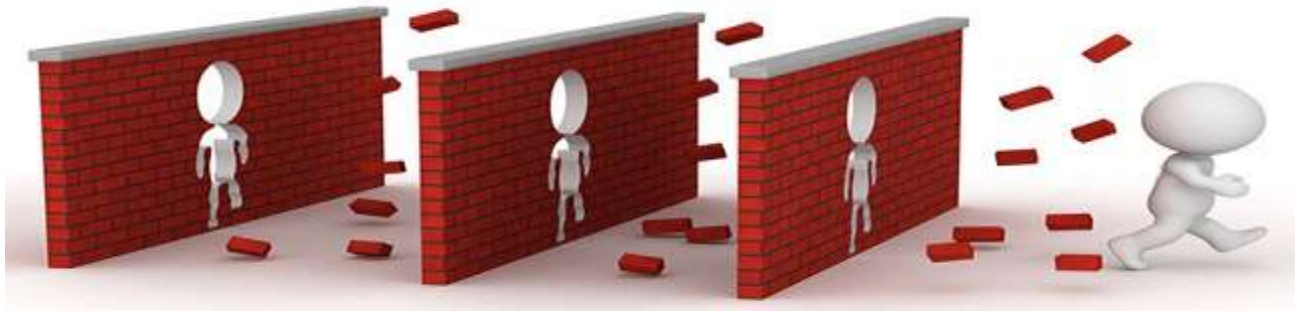
To eradicate mass incarceration through innovative social entrepreneurship.

## MISSION

We empower justice-involved individuals to overcome adversity and reach their full potential.

## Pioneer Human Services' Role

- Advancing equitable, community-based responses
- Address systematic barriers
- Promote alternatives to justice involvement
- Strengthen community partnerships

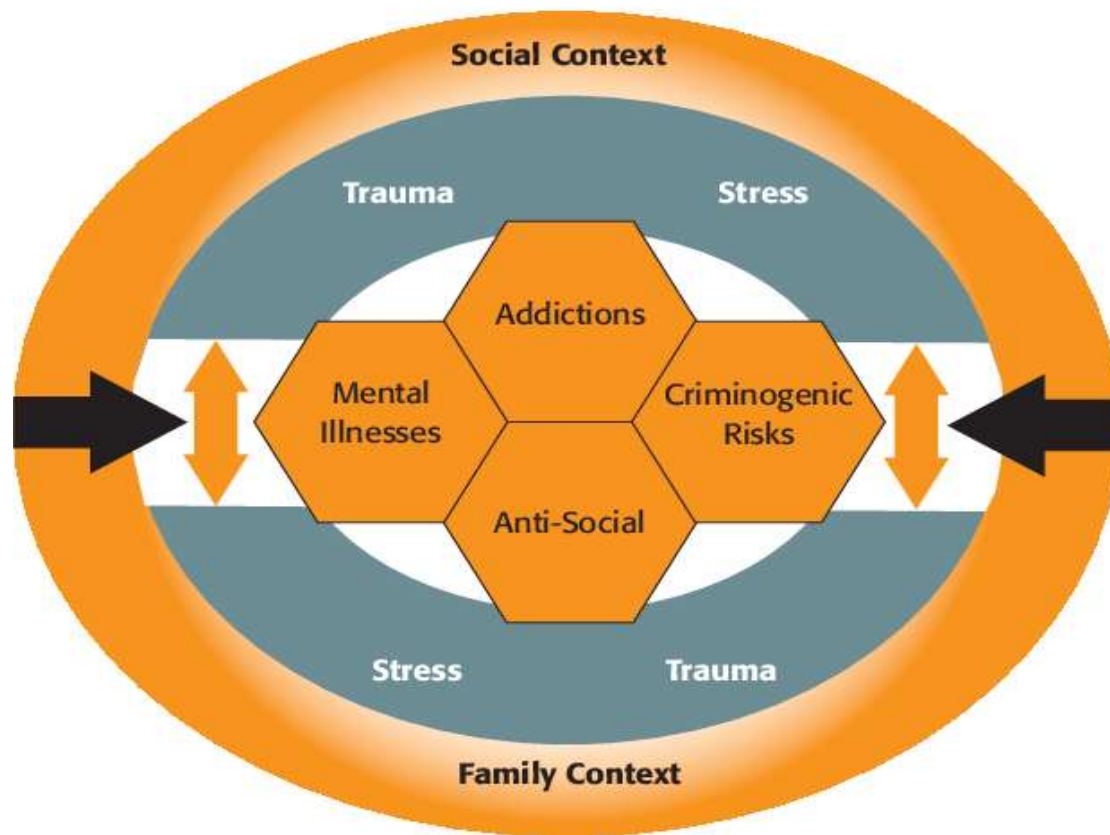


# WHY IT MATTERS

# The Challenge:

## Fragmented Systems

- **Services often operate in silos**
  - Limited access
- **Individuals must navigate complex systems alone**
  - funding gaps, workforce shortages
- **Gaps lead to disengagement and relapse**
  - Stigma and bias



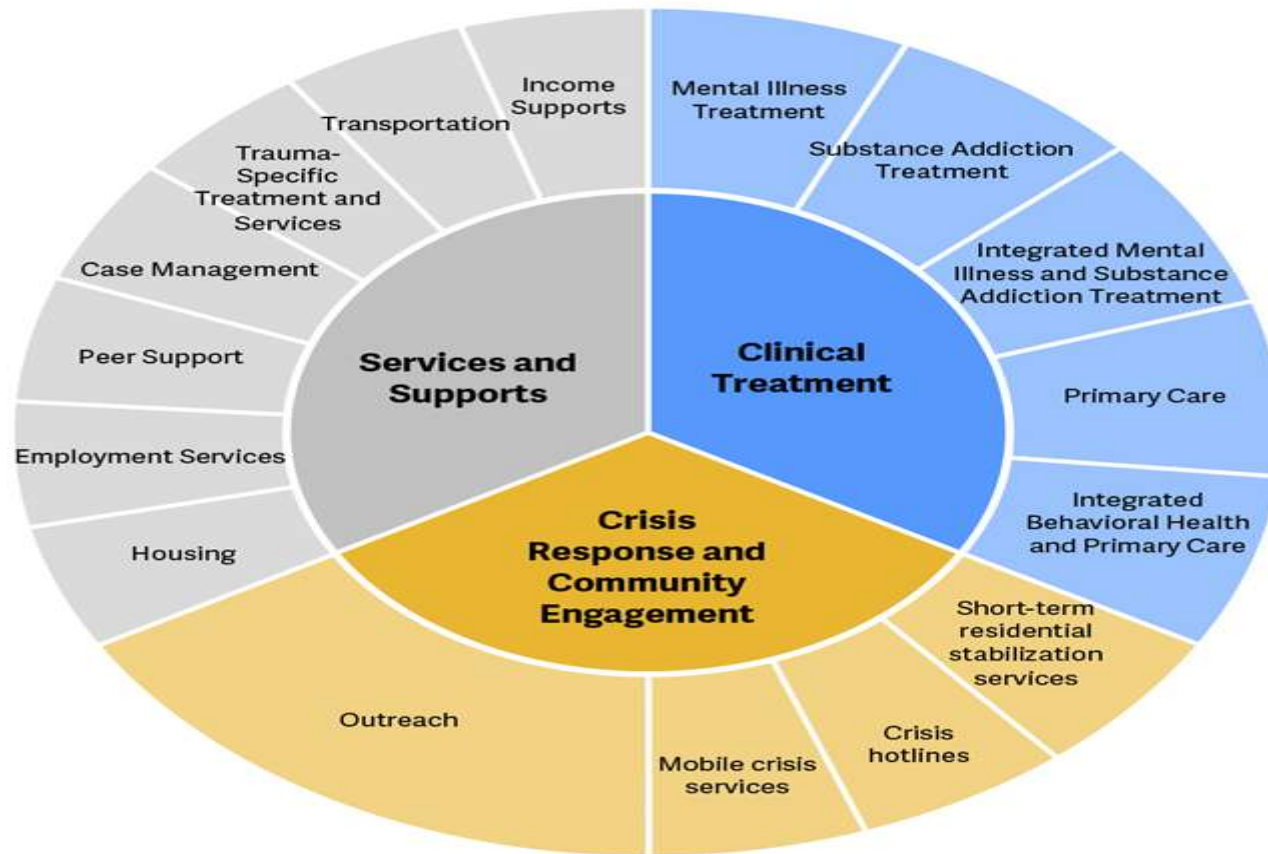
# Working together

## Why “One Service” Fails

- No single provider can meet all needs
- Lack of coordination creates duplication or gaps
- Success requires continuity, not episodes of care

# Who We Serve:

- Complexity of Needs

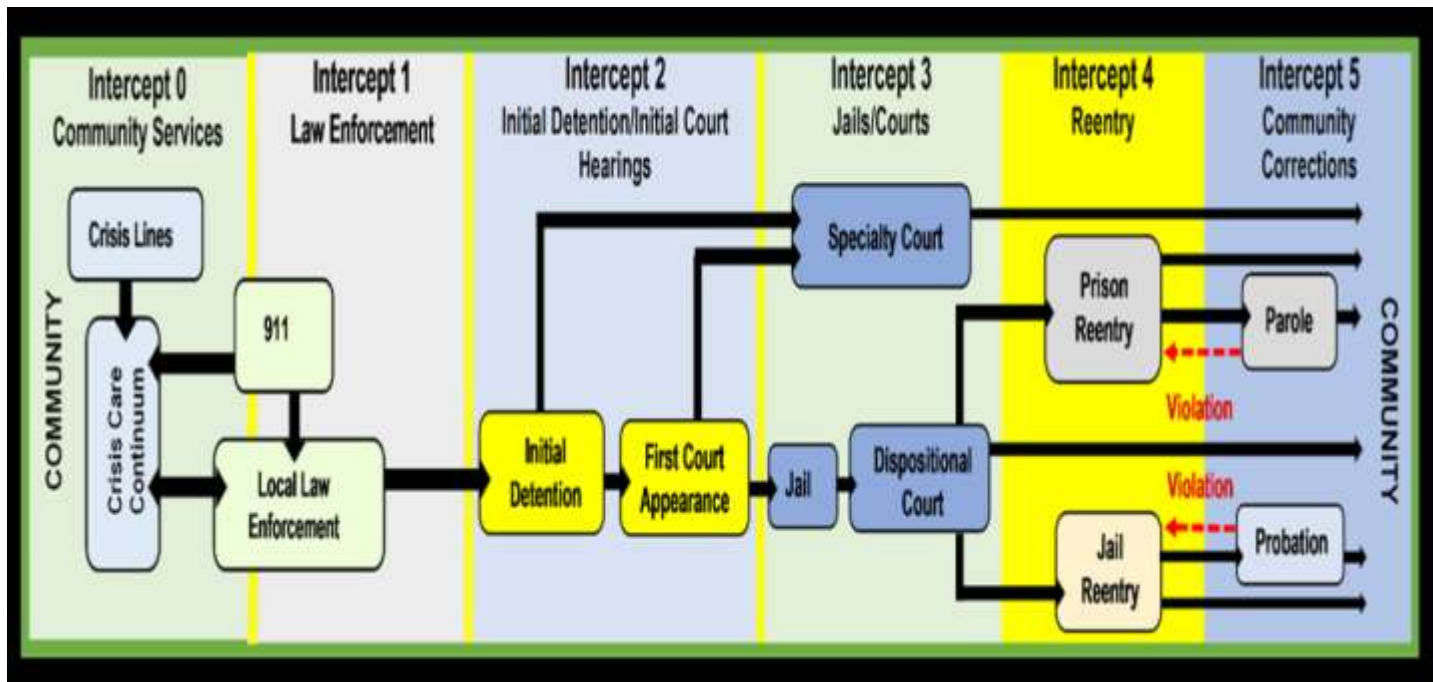


## Intercepting Opportunities

- Multiple entry points into the system
- Opportunities for early intervention
- Critical moments to redirect outcomes

# Intercept Model

## 5 points of intervention



## Barriers to Access

- Restrictive eligibility requirements
- Delays in treatment availability
- Medication Assisted Treatment access in institutions and communities
- Transportation, stigma, system complexity

## Low-Barrier Access

- Minimal eligibility restrictions
- Rapid access to services
- Flexible engagement approaches

# Pioneer Human Services Approach



# The “Village” Concept

## All-Hands In

- Multidisciplinary teams
- Shared responsibility for outcomes
- Relationship-driven care



# Shared Accountability

## Warm Handoff

- Direct transitions between providers
  - Cross-system communication
  - Defined roles and responsibilities
  - Data-informed decision making
- No “wrong door” approach
- Reduces drop-off in engagement



## Outcomes: Engagement & Retention

- Higher treatment participation rates
- Stronger client-provider relationships
- Sustained recovery pathways

## Outcomes: Reducing Recidivism

- Fewer repeat justice system contacts
- Increased stability in housing/employment
- Improved behavioral health outcomes

# Real-World Example

## PLUG IN PHS SPOTLIGHTS

## Cross-System Collaboration

- Law enforcement partnerships
- Court and probation alignment
- Community-based provider networks
- Community housing and employer networks

## Real-World Example

- <https://pioneerhumanservices.org/success-stories/support-second-chances-employment-builds-stable-life/>

## Challenges & Solutions

- System resistance → build trust
- Data sharing barriers → agreements
- Resource limitations → partnerships

# Coordinated Reentry

- Planning begins before release
- Housing, treatment, employment alignment
- Continuity from custody to community



## Practical Takeaways

- Build relationships, not just programs
- Prioritize access and engagement
- Design systems around people, not processes

# Real-World Example

## PLUG IN ANOTHER PHS SPOTLIGHT

## Cost Savings

- Diversion evidence-based programs reduce crime & and save tax-payer dollars
  - from reduced recidivism,
  - lower rates of hospitalization,
  - fewer emergency department visits
  - less involvement in the child welfare system,
  - fewer children born drug affected.
- a \$4 return on every \$1 invested

## Spokane WA stats



88% report criminal histories

76% identify substance use issues

56% report mental health challenges

## Learning Objectives Recap

- Identify how diverse clinical, peer, and community roles support recovery.
- Map service gaps using a village-building tool.
- Explore and apply collaboration practices that strengthen outcomes for justice-involved individuals.

## Closing & Q&A

“It takes a village”

- Integrated care breaks down barriers and drives lasting change
- Questions & discussion

# Your Presenters

## Resources

[Pioneerhumanservices.org](http://Pioneerhumanservices.org)

[paaripractices.com](http://paaripractices.com)

[50statespublicsafety.us](http://50statespublicsafety.us)

# Your Presenters

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