

CRISIS DIVERSION OPTIONS ACROSS THE SEQUENTIAL INTERCEPT MODEL

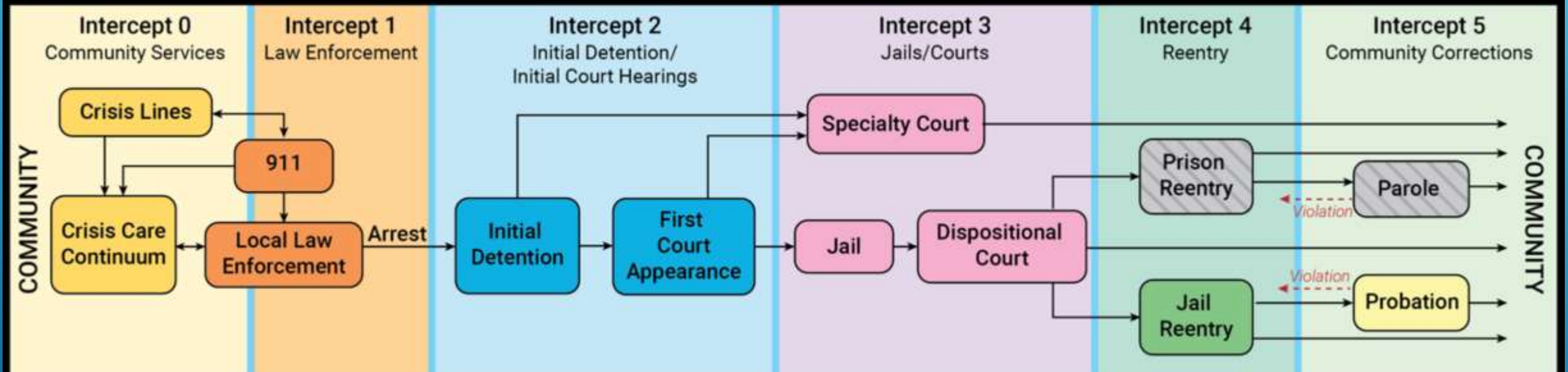
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LEARNING OBJECTIVES

- ▶ **Objective 1 -Participants will be able to list the 5 intercept points and provide at least one example of a service for each.**
- ▶ **Objective 2 --Participants will be able to identify at least 4 key members in the community to develop a strong multidisciplinary team for diversion options.**
- ▶ **Objective 3- Participants will be able to identify key components of integration, implementation, and sustainability for program success; including staffing models.**
- ▶ **Objective 4-Data, data data-learn the importance of data to shape a new program, track outcomes, cost savings, and present for continued funding.**

FRAMEWORK FOR SOLUTIONS






INTERCEPT 0 COMMUNITY SERVICES

- ▶ **Crisis Lines\Warm Lines**
- ▶ **Mobile Outreach teams**
- ▶ **Community education**
 - ▶ **Mental health 1st aid**
- ▶ **Specialized training for dispatch**
 - ▶ **CIT**
 - ▶ **School Programs**
 - ▶ **NAMI**
 - ▶ **Homeless Outreach**

KEY COMMUNITY MEMBERS IN INTERCEPT-0

- ✓ **Chiefs, Sheriffs, Commanders, and Captains of local law enforcement**
 - ✓ **Dispatchers**
 - ✓ **Crisis Responders**
 - ✓ **EMS/Fire**
 - ✓ **County Commissioners and City Council Members**
 - ✓ **Housing Programs**
 - ✓ **Advocacy Groups**
 - ✓ **School Board Members & other School Based Programs**
 - ✓ **Trainers**
 - ✓ **Basic Needs Programs (211, clothing vouchers, food assistance, etc.)**
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Pasco Police Community Services Building


INTERCEPT POINT 1 LAW ENFORCEMENT



Mobile Outreach Teams
Specialized training for dispatch

- **LE Co-Responder Models**
- **Certified Peer Counselors**
- **Pre-File Jail Diversion Options**

KEY COMMUNITY MEMBERS IN INTERCEPT 1


- ✓ **Chiefs, Sheriffs, and Patrol Officers**
 - ✓ **Mobile Crisis Managers, Directors, VPs, Etc.**
 - ✓ **County and City Prosecutors**
 - ✓ **Dispatchers**
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INTERCEPT 2-INITIAL DETENTION AND INITIAL COURT HEARING



- ▶ Jail Behavioral Health (screenings)
- ▶ Crisis System partnership with Jails, Crisis Units, Psych Units
- ▶ BH training for Corrections staff
- ▶ Partner with Jail Medical
- ▶ Prosecutorial Diversion Program

KEY COMMUNITY MEMBERS IN INTERCEPT 2

- ✓ **County and City Prosecutors**
 - ✓ **Judges**
 - ✓ **Corrections Staff**
 - ✓ **Behavioral Health Jail Screeners**
 - ✓ **Administration from partnering facilities**
 - ✓ **Prosecutorial Diversion Program
Administration**
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INTERCEPT 3- JAILS AND COURTS

- ▶ **MH, Drug, and Veterans Courts**
- ▶ **Prosecutorial Diversion Programs**
- ▶ **Jail BH services-groups, 1:1, work books, coping skills, Psych prescriber in jail**
- ▶ **Partnerships with Psych hospitals, E & T, Crisis Triage Facilities, for furlough orders**
- ▶ **MAT**



KEY COMMUNITY MEMBERS IN INTERCEPT 3

- ✓ **Correctional Officers and Jail Administration**
 - ✓ **VA, Drug, and Mental Health Courts Administration**
 - ✓ **Crisis and Commitment Services**
 - ✓ **PA & Judges for furlough orders or dismissal process**
 - ✓ **Jail Mental Health Teams**
 - ✓ **Jail Medical Teams**
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INTERCEPT 4-REENTRY

- ▶ Jail BH team transitional CM
- ▶ Crisis Triage

Intercept 5- Community Corrections

- ▶ DOC
- ▶ ORCS
- ▶ Sentence Alternative options

KEY COMMUNITY MEMBERS IN INTERCEPT 4

- ✓ **Transitional Case Managers**
 - ✓ **Crisis Triage and E&T Facilities**
 - ✓ **Benefits and Basic Needs Assistance**
 - ✓ **Private Landlords**
 - ✓ **Specialty Housing Programs**
 - ✓ **Oxford**
 - ✓ **Missions**
 - ✓ **Transitional Housing**
 - ✓ **Group Homes**
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KEY COMMUNITY MEMBERS IN INTERCEPT 5

✓ **DOC**

✓ **ORCS**

✓ **Outpatient Case management**

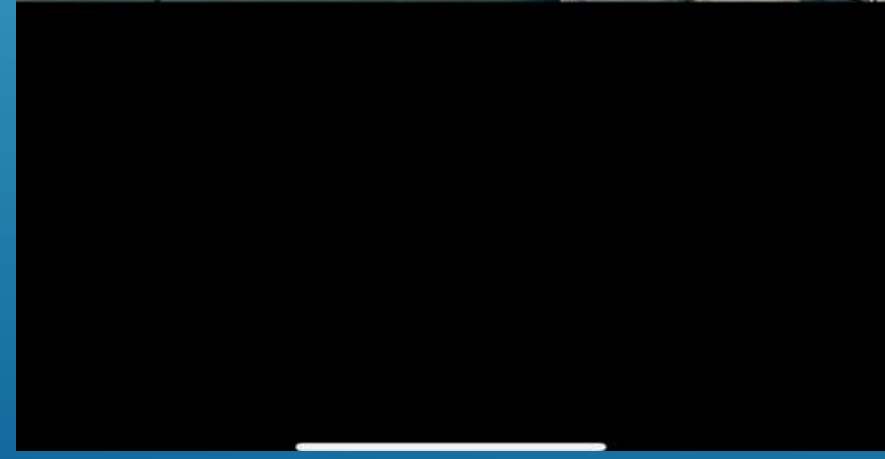
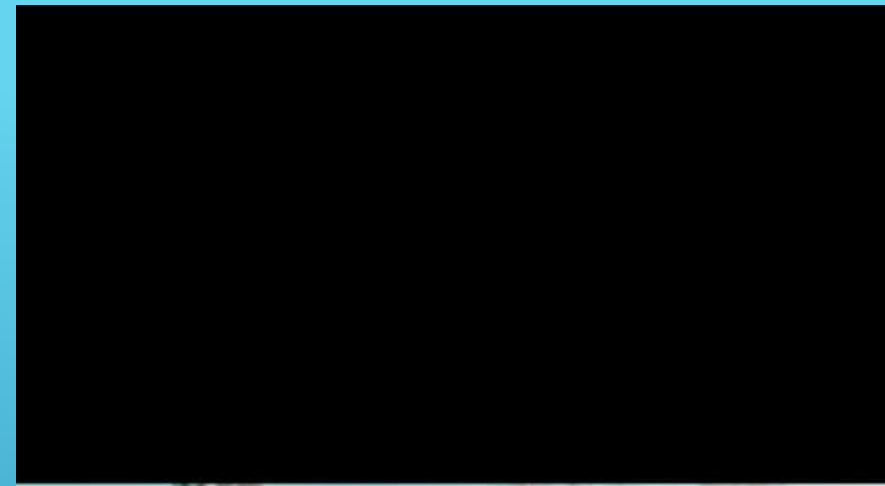
✓ **Outpatient Treatment Teams**

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RECRUITING

- ▶ Direct care experience
- ▶ Self motivated and confident
- ▶ Clearly understands roles of staff in each intercept point
- ▶ Know when and how to advocate
- ▶ Pick and chose your battles
- ▶ Recognize professional lanes



IMPLEMENTATION


- ❖ **Train to specific intercept model**
 - ❖ **Field training**
 - ❖ **Instructor training**
 - ❖ **Embedded in the culture**
 - ❖ **Include administration from community partners in recruitment efforts**
 - ❖ **Prove your worth and stick to the mission**
 - ❖ **Get direct feedback on pros and cons**
 - ❖ **Hold regular monthly and/or quarterly meetings**
 - ❖ **Expand on initial goals**
 - ❖ **Promote internally and externally**
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DATA, DATA, DATA

- ✓ Grant requirements
- ✓ Contracted requirements
- ✓ Program specific measurements
- ✓ Outcome measurements
- ✓ Individual staff productivity and performance
- ✓ Consumer outcomes and feedback
- ✓ Cost savings
- ✓ Time savings
- ✓ Sustainability



WHAT PEOPLE ARE SAYING

- ▶ **This program is saving lives (officer Jason Lawrence Richland Police Department)**
 - ▶ **We can't go back to how we did things before (Commander White, Kennewick Police Department)**
 - ▶ **This has surpassed all expectations (Chief Roske, Pasco Police Department)**
 - ▶ **In my opinion this is one of the greatest advancements we have made for our mental health population (Erika Barton, R.N., Kadlec Emergency Department)**
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QUESTIONS

